



Richards-Wilcox®

Garage Doors

ALUMATITE WARRANTY STATEMENT (A15)

All doors & systems manufactured by Richards-Wilcox (R-W) are warranted from the date of purchase against defects in material and workmanship as follows: door systems in general...One (1) year, other operators and accessories will carry the warranty as indicated by the corresponding manufacturers.

If within this period of time any parts that are found to be defective, new or remanufactured parts will be furnished free of charge, F.O.B. our plant in Mississauga, Ontario, Canada, provided that recommended installation and maintenance procedures (as outlined in the Installation Instructions and Service Manual booklet) have been followed.

This Limited Warranty does not include replacement of parts due to normal wear and tear, damage beyond the control of R-W (i.e.: damage in transit, impacts etc.). There is no corrosion warranty on prime painted surfaces. This is the responsibility of the finish painter.

Components such as counterbalance springs will have a specific warranty as per the specified cycles and be verified by a cycle counter. This warranty is limited and in lieu of other warranties expressed or implied.

There is no expressed liability due on part of the seller. An authorized R-W distributor from whom the purchase was made must make warranty claims, and defective parts to be returned (after obtaining a return authorization) for verification within 15 days prepaid to:

Richards-Wilcox Canada.
5100 Timberlea Boulevard
Mississauga, Ontario
L4W 2S5 Canada.