



Richards-Wilcox™
Garage Doors

THERMATITE SERIES

STANDARD THERMATITE LIMITED WARRANTY

ONE YEAR ON MATERIALS AND WORKMANSHIP AND TEN YEARS ON DELAMINATION OF THE THERMATITE PANELS

Door Sections:

Richards-Wilcox warrants the door sections against defects in material and workmanship, and deterioration due to rust-through for ten (10) years from date of delivery to the original purchaser. Richards-Wilcox also warrants the door sections against delamination of the polyurethane foam insulation from the steel skins for ten (10) years from date of delivery to the original purchaser. Window components are warranted against defects in material and workmanship for five (5) year from date of delivery to the original purchaser. If third-party paint is applied to the door the warranty is voided.

Painting:

Your Thermatite door is already protected with a long-lasting finish. R-W will not warrant any instances of rust, blistering or delamination if third-party paint is applied after purchase.

Hardware:

Richards-Wilcox warrants all hardware against defects in material and workmanship for one (1) year from date of delivery to the original purchaser.

Springs:

Richards-Wilcox® warrants springs against defects in material and workmanship for one (1) year from date of delivery. The limited warranty for special high-cycle springs is prorated by percentage of cycle use, and must be determined by the use of a non-resettable cycle counter.

Under the terms of this limited warranty, for any door components that are found to be defective upon inspection by authorized Richards-Wilcox Personnel, Richards-Wilcox will replace the defective door components. Labour charges for installation or repairs shall be the responsibility of The customer and must be performed by an authorized R-W dealer. This warranty applies only to doors that are professional installed by an authorized Richards-Wilcox dealer. In the case that one of the door model or part is discontinued or becomes obsolete, rw reserves the right to replace the Product with a suitable alternative.

Richards-Wilcox shall not be liable for any consequential or incidental damages. All other warranties, express or implied, including any warranty of merchantability, are hereby expressly excluded. Some jurisdictions do not allow the exclusion or limitation of consequential or incidental damages, so The above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction. To make a claim under these warranties, contact Richards-Wilcox.

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