

# Care & Maintenance

Congratulations on your purchase of a Richards-Wilcox Garage Door! Follow the maintenance instructions below to keep your warranty valid and your door operating reliably in the years to come.

| Environment  | At Installation   | Every 6 Months  | Every 12 Months   | As Needed  |
|--|---|---|---|--|
| <p><b>Normal</b></p> <p>Areas not exposed to salt, salt fog, dirt or other airborne substances, or where winter road salt is not used.</p>                 |   | <p>Wash the door and windows with a mild soap (such as car wash soap or hand dishwashing soap) and water. Wash both interior and exterior. Wash door when it is in the shade and not hot to touch. Rinse thoroughly. Do not use harsh or abrasive detergents.</p> <p>Lubricate track and hinges only with a silicone or Teflon-based spray. Then open and close the door to spread out the lubricant.</p> | <p>Inspect springs and hardware for signs of wear. Avoid any contact with the torsion springs as they are under extreme tension. Call your local R-W Dealer to schedule a service call if you suspect any problems.</p> | <p>If surface rust appears, immediately contact your local R-W Dealer for inspection and repair options.</p>   |
| <p><b>Winter</b></p> <p>Areas where winter road salt is used.</p>  |   | <p>Wash the door and windows (See above).</p> <p>Lubricate track and hinges (See above).</p>  | <p>Inspect springs and hardware for signs of wear (See above).</p>  | <p>Interior and exterior surfaces: Use a mild soap (such as car wash soap or hand dishwashing soap) and water. Rinse thoroughly. Do not use harsh or abrasive detergents.</p> <p>If surface rust appears, immediately contact your local R-W Dealer for inspection and repair options.</p>                 |
| <p><b>Coastal</b></p> <p>Areas with exposure to salt or salt fog.</p> <p><b>Harsh</b></p> <p>Areas with exposure to dirt or other airborne substances.</p> | <p><b>Thermatite only:</b> Apply a good quality car wax to the door immediately after installation; unless you are going to paint the door (refer to appropriate painting instructions). Follow car wax application instructions.</p> | <p>Wash the door and windows (See above). Wax the door (See "At Installation.").</p> <p>Lubricate track and hinges (See above).</p>   | <p>Inspect springs and hardware for signs of wear (See above).</p>  | <p>Wash the door and windows with a mild soap (such as car wash soap or hand dishwashing soap) and water. Wash both interior and exterior. Rinse thoroughly. Do not use harsh detergents.</p> <p>If surface rust appears, immediately contact your local R-W Dealer for inspection and repair options.</p> |

**WARNING** - Garage door springs, cables, brackets and other hardware attached to the springs are under very high tension and, if handled improperly, can cause serious injury or death. Only an authorized R-W Dealer should adjust them. Do not attempt to repair yourself.